

# Aspyr SMS Privacy Policy

**Effective Date:** January 1, 2025

At Aspyr, your privacy is important to us. This SMS Privacy Policy outlines how we collect, use, and protect your personal information when you opt in to receive SMS (text) messages from us.

## 1. Information We Collect

When you opt in to receive SMS messages from Aspyr, we may collect:

- Your mobile phone number
- Your name (if provided)
- Any other information you voluntarily provide

## 2. How We Use Your Information

We use the information we collect to:

- Send transactional messages related to your use of our services
- Provide updates, alerts, and other relevant communications
- Respond to inquiries or support requests

We will never sell, rent, or share your mobile number or personal data with third parties for marketing purposes without your explicit consent.

## 3. Message Frequency

Message frequency may vary based on your interaction with Aspyr. You may receive messages for confirmations, alerts, updates, and other service-related purposes.

## 4. Opting Out

You can opt out of receiving SMS messages from Aspyr at any time by replying “STOP” to any message. After opting out, you may receive a confirmation message, and then you will no longer receive SMS communications from us.

## 5. Message and Data Rates

Message and data rates may apply depending on your mobile carrier and plan. Aspyr is not responsible for any charges incurred from receiving SMS messages.

## 6. Data Security

We implement reasonable security measures to protect your information. However, no data transmission or storage system is guaranteed to be 100% secure.

## 7. Changes to This Policy

We may update this SMS Privacy Policy at any time. Any changes will be posted on this page with an updated effective date.

## 8. Contact Us

If you have any questions about this policy or your SMS communications with Aspyr, please contact:

Jennifer Roy

 Email: [jroy@aspyrworkforce.org](mailto:jroy@aspyrworkforce.org)

 Phone: 614.559.5964